



## CASE STUDY



**INDUSTRY:** TRADING AND  
CONTRACTING

**WEBSITE:**  
[WWW.TEEJANCONTRACTING.COM](http://WWW.TEEJANCONTRACTING.COM)

**TECHNOLOGY:**

- OFFICE 365
- AZURE AD SYNC WITH ADFS
- 3RD PARTY TOOL MAIL AND ONEDRIVE MIGRATION

### SUMMARY AND CHALLENGES

Teejan Group has engaged with LiveRoute to help migrate 350 users from Hosted MS Exchange to Office 365 tenant without admin privileges and a guarantee of minimum disruption to the business.

- ✓ From: Hosted MS Exchange
- ✓ To: Office 365
- ✓ Volume: 2 TB
- ✓ Self-service Password Mode
- ✓ Minimize User Interruption

## THE SOLUTION

- ✓ Use of 3rd Party Tool Migration platform to migrate Data and Users
- ✓ Provisioning of users, alias and groups using Azure Active Directory sync
- ✓ Zero Downtime during the Migration period
- ✓ Perform Remote Level 2 Support for Help Desk Teams in Oman

## BENEFITS

Moving all Users to a Cloud based operation. Seamless migration of all users, data and permissions with one single software with cloud user identity.

## DEPLOYMENT APPROACH

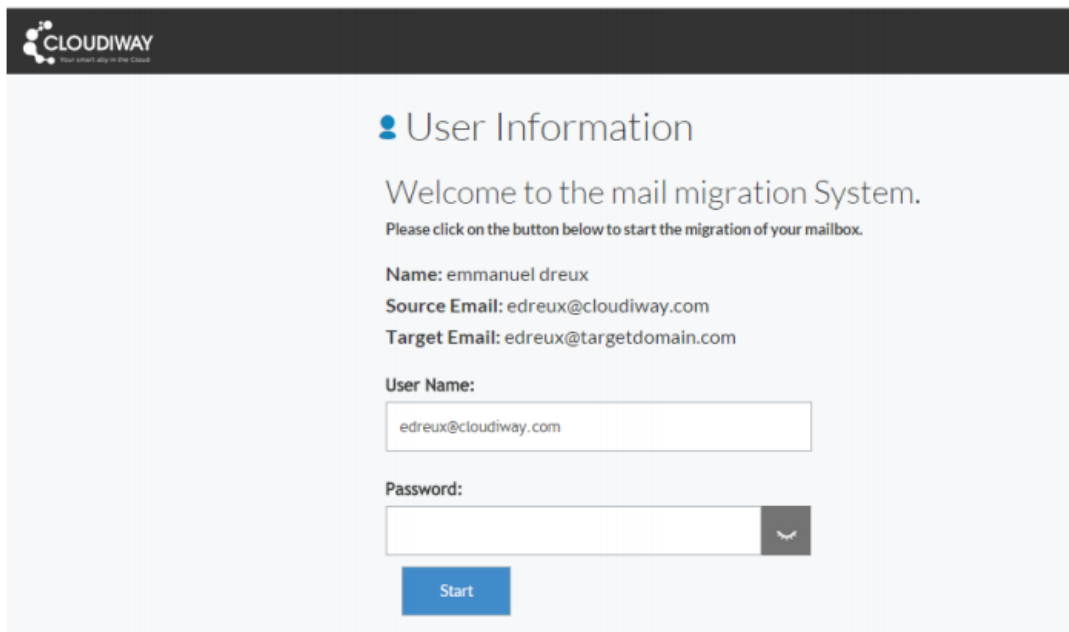
### EXCHANGE MIGRATION



Migrate your emails, contacts and calendars from Exchange all version, whether it is used as either a source or target messaging system, and also from or to Exchange Online.

### SELF SERVICE MODE

In such a case, you would have to grab the passwords of all your users or reset all the passwords to be able to migrate the online mailboxes. In self-service mode, each user migrates himself.

The screenshot shows a web interface for a mail migration system. At the top left is the Cloudiway logo with the tagline "Your smart way to the Cloud". The main heading is "User Information" with a person icon. Below this is a welcome message: "Welcome to the mail migration System. Please click on the button below to start the migration of your mailbox." The interface displays pre-filled information: "Name: emmanuel dreux", "Source Email: edreux@cloudiway.com", and "Target Email: edreux@targetdomain.com". There are two input fields: "User Name:" with the value "edreux@cloudiway.com" and "Password:" with an empty field and a toggle icon. A blue "Start" button is positioned at the bottom.