

CASE STUDY



INDUSTRY: VARIOUS

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TECHNOLOGY:

- OFFICE 365
- AZURE AD SYNC WITH ADFS
- 3RD PARTY TOOL MAIL AND ONEDRIVE MIGRATION

SUMMARY AND CHALLENGES

Majid Al Futtaim (MAF) ventures has engaged with LiveRoute to help migrate 300 users from multiple Office 365 to a single Office 365 tenant with a guarantee of minimum disruption to the business.

- ✓ From: 2X Office 365
- ✓ To: Office 365
- ✓ Volume: 4 TB
- ✓ Tight Schedule for Migration
- ✓ Minimize User Interruption
- ✓ Near Zero Downtime

THE SOLUTION

- ✓ Use of 3rd Party Tool Migration platform to migrate Data and Users
- ✓ Provisioning of users, alias and groups using Azure Active Directory sync
- ✓ Zero Downtime during the Migration period
- ✓ Perform Remote Level 2 Support for Help Desk Teams in multiple locations: UAE, Oman, Qatar, Jordan, Kuwait, Bahrain, KSA, Egypt, Georgia, Armenia, Iraq, Pakistan, Kenya and Kazakhstan

BENEFITS

Moving all Users to a Cloud based operation. Seamless migration of all users, data and permissions with one single software and centralize user identity.

DEPLOYMENT APPROACH

OFFICE 365 TO OFFICE 365 MIGRATION



A Software as a Service (SaaS) solution to merge or split your tenants, without anything to install.

FEDERATED IDENTITY - SINGLE SIGN ON AUTHENTICATION USING ADFS

This model requires a synchronized identity but with one change to that model: the user password is verified by the on-premises identity provider Active Directory Federation Services (AD FS). This means that the password hash does not need to be synchronized to Azure Active Directory.

